



Bespoke Windows London
Your best windows & blinds...

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Quality Policy

In Bespoke Windows London LTD we specialise in Windows, Doors, Blinds and Shutters.

Quality is important to our business because we value our customers. We strive to provide our customers with products and services which meet and even exceed their expectations.

We have the following systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our business:

- Obtaining customer feedback and taking appropriate action upon it;
- Informing our Clients on the improvements we make;
- Establishing the appropriate controls required to monitor and control the quality of material and workmanship;
- Monitoring the performance of our supply chain and actively seek to improve deficiencies;
- Training and development for our employees;
- Controlling documents to prevent the use of obsolete information;
- Management reviews of results, customer feedback and complaints;
- Communicating this policy to our employees and all interested parties to ensure continued adherence to this policy.

Although the Managing Director has ultimate responsibility for Quality, all employees have a responsibility within their own areas of work to help ensure that Quality is embedded within the whole of the company.

Director: Mariusz Wyciszekiewicz

Date: 15/01/2018



Certified Company 35376

